### What should I consider suspicious?

#### SUSPICIOUS APPEARANCE
- Have burn marks on customer’s hands, arms, or face.
- Are missing hand/ fingers, bright colored stains on clothing, strange odors.
- Significantly alters appearance from visit to visit (shaving beard, changing hair color, style of dress, etc.).

#### SUSPICIOUS ACTIVITIES
- Travels illogical distance to store, uses lookout or is picked-up. Nervous/suspicious behavior, evasive or vague about intended use of products.
- Customer does not work at or own a salon.

#### SUSPICIOUS COMMUNICATIONS
- Preoccupation with the concentration levels of hydrogen peroxide or acetone.
- Asks about boiling or making liquid more concentrated.
- Comments involving radical theology, vague or cryptic warnings, anti-U.S. sentiments.

#### SUSPICIOUS PURCHASE ACTIVITIES
- Only chemicals and no other beauty supplies purchased.
- Requests for large quantities of hydrogen peroxide (HP) or acetone.
- Numerously smaller purchases of hydrogen peroxide or acetone (consumer-grade HP is 3 – 6%).
- Requests for higher concentrations or information on how to do that themselves.
- Quantity desired inconsistent with use; illogical explanation for supplies.
- Purchase of storage containers (glass jars or plastic buckets), mixing utensils, and/or rubber gloves, in conjunction with hydrogen peroxide or acetone.

### What should I do?

#### BE PART OF THE SOLUTION.
- Require valid ID from all new customers.
- Keep records of purchases.
- Talk to customers, ask questions, and listen to and observe their responses.
- Make note of suspicious statements, people, and/or vehicles.
- If something seems wrong, notify law enforcement authorities.

#### DO NOT JEOPARDIZE YOUR SAFETY OR THE SAFETY OF OTHERS.

Preventing terrorism is a community effort. By learning what to look for, you can make a positive contribution in the fight against terrorism. The partnership between the community and law enforcement is essential to the success of anti-terrorism efforts.

Some of the activities, taken individually, could be innocent and must be examined by law enforcement professionals in a larger context to determine whether there is a basis to investigate. The activities outlined on this handout are by no means all-inclusive but have been compiled from a review of terrorist events over several years.

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To report suspicious activity, please call 1-877-OHS-INTEL (877-647-4683) or by logging onto HTTP://HOMELANDSECURITY.OHIO.GOV.

In the event of an emergency, please dial 911.